

FIL Life Insurance Limited

Solvency and Financial Condition Report as at 30 June 2016

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Introduction

This Solvency and Financial Condition Report (“SFCR”) is intended to provide essential information about the solvency and financial position of FIL Life Insurance Limited (referred to hereafter as “FIL Life”) as at 30 June 2016.

The need for this report follows the introduction of a new regulatory regime for life insurers, known as Solvency II. This regulatory need is set out in the Prudential Regulation Authority’s (“PRA”) Rulebook, ‘Solvency II Firms: Reporting Instrument 2015 (PRA 2015/23)’ (the “Rulebook”), which incorporates the requirements set out in Article 51 paragraph 1 of Directive 2009/138/EC (“the Directive”) and all applicable EU Regulations adopted in accordance with the Directive (collectively the “Solvency II Regulations”).

FIL Life is a provider of unit-linked pension products which enable members of company pension schemes to save for their retirement, by investing in life funds which then invest in underlying funds managed by the wider Fidelity group and other selected fund managers and insurers. FIL Life is a subsidiary of FIL Limited, a company registered in Bermuda, and is part of the wider international Fidelity group of companies. FIL Pensions Management provides administration services to FIL Life.

The content of the remainder of this report is prescribed by the Solvency II Regulations. FIL Life has not received, nor applied for, any waiver not to disclose any information as required by the regulations. The following sections of this report provide the required information relating to:

- FIL Life’s business and financial performance over the past year
- FIL Life’s governance structure and procedures
- The risks to FIL Life’s business
- The valuation of FIL Life under the Solvency II Regulations
- The capital position of FIL Life under the Solvency II Regulations

This report has been reviewed and approved by the Board of FIL Life, prior to publication on 17th November 2016. As this is the first report since Solvency II implementation, no comparisons can be made to prior reporting periods. In addition, FIL Life does not use an internal model and therefore internal model comparisons are not applicable.

This SFCR has not been subject to external audit. This is consistent with the PRA’s rules which exempt the 2016 SFCR from the requirement to be externally audited. We expect that the information contained in the sections “Valuation for solvency purposes” and “Capital management” will be externally audited in future SFCRs.

A copy of this report is freely available on FIL Life’s website: www.fidelity.co.uk.

Section A: Business and Performance

A.1 Business

A.1.1 Background

FIL Life was founded in 1998 to provide a selection of unit-linked Defined Contribution (DC) pension products to members of UK company pension schemes. As at 30 June 2016, FIL Life provided pension solutions for a total of 400 schemes, 434,950 members and £22.9bn of assets under administration (AUM).

There are two main product groups:

1. Investment Only – Trustees of UK pension schemes can access FIL Life’s investment platform to offer a range of investment opportunities to their plan members. The platform links to the trustees’ chosen plan administrator, usually a specialist Third Party Administrator (TPA).
2. Full Service – FIL Life offers administration and record keeping services to employers and trustees alongside the investment capability.

FIL Life operates an open architecture investment platform where its funds are invested in a range of funds managed by Fidelity companies and other fund managers and insurers. This provides trustees and employers with the ability to construct an investment solution which meets their needs and the needs of the plan members. Clients engage the services of an investment adviser to help with investment strategy and design.

FIL Life’s insurance business is relatively simple, mainly comprising unit-linked pensions business, with a small legacy annuity book.

Supervisory Authority:

Prudential Regulation Authority (“PRA”)

Bank of England
20 Moorgate,
London,
EC2R 6DA

External Auditors:

PricewaterhouseCoopers LLP (“PwC”)

1 Embankment Place
London
WC2N 6RH

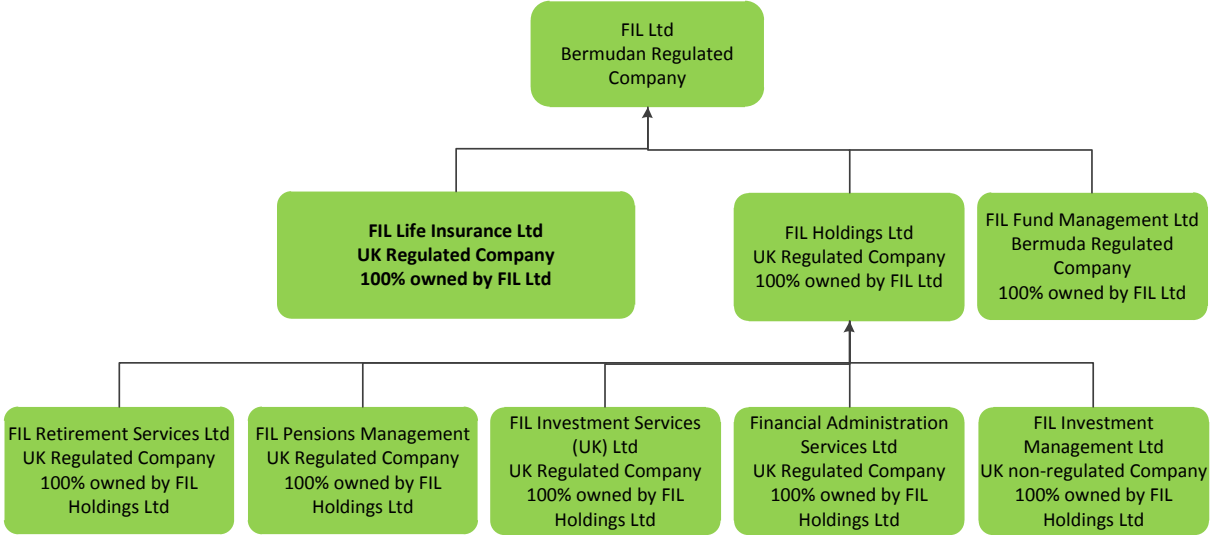
A.1.2 Ownership

FIL Life is 100% owned by FIL Limited (“FIL Ltd”), a company incorporated in Bermuda. FIL Life has £20m authorised share capital, and £12m of ordinary share capital which is fully paid up, as well as distributable reserves.

A.1.3 Group structure

FIL Life is part of the wider Fidelity group, as shown in Chart A.1 below. FIL Life is not part of an Insurance Group under the definition of Solvency II.

Chart A.1: Simplified Group Structure Chart



The group structure is as follows:

- FIL Ltd is the parent company of FIL Life. FIL Ltd is regulated by the Bermuda Monetary Authority. FIL Ltd is also the parent of the FIL Holdings (UK) Ltd Group (referred to hereafter as “FHL”). FHL is regulated on a consolidated basis by the Financial Conduct Authority (“FCA”), making it a “FCA consolidation group” under the EU Capital Requirements Regulation (“CRR”).
- FIL Life outsources its operational activities to FIL Pensions Management (referred to hereafter as “FPM”) under an Insurance Agency & Services Agreement (“IASA”). FPM is a FCA regulated subsidiary of FHL.
- FIL Retirement Services Ltd (referred to hereafter as “FRS”) provides pre- and at-retirement guidance and advice for FIL Life’s pension scheme members. FRS is a FCA regulated subsidiary of FHL.
- FIL Investment Services (UK) Ltd (referred to hereafter as “FISL”) is the Authorised Corporate Director for Fidelity’s UK fund range. FIL Life selects a number of these funds for inclusion on its pension platform. FISL is a FCA regulated subsidiary of FHL.
- FIL Fund Management Ltd (referred to hereafter as “FFML”) is the investment manager for Fidelity’s Luxembourg fund range. FIL Life selects a number of these funds for inclusion on its pension platform. FFML, a limited liability company, is a BMA regulated subsidiary of FIL Ltd.

- FIL Life uses FIL Investment Management Ltd (referred to hereafter as “FIML”) as payroll and paying agent. FIML is a non-regulated subsidiary of FHL.
- FIL Life uses Financial Administration Services Ltd (referred to hereafter as “FASL”) as settlement agent for the buying and selling of third party funds. FASL is a FCA regulated subsidiary of FHL.

FIL Life has no direct ownership connection with any other company in the FIL Group, other than its parent.

A.1.4 Material lines of business

FIL Life offers a selection of unit-linked savings products, written as life insurance contracts, to employers and the trustees of UK pension schemes. Specific products are:

- **Individual pensions**, including Group Personal Pension Plan, Stakeholder Pension, and Buy-out plans. These pension products are not marketed to individuals; FIL Life distributes these products via employers and other plan sponsors
- **Trust-based pension plans**, both Group Money Purchase Plans and Additional Voluntary Contribution plans, including member record keeping
- **Investment services** for trust-based plans without associated plan administration
- **Master Trust Scheme** which acts as a multi-employer occupational pension scheme
- **Retirement Advice and Guidance**, offered to FIL Life customers approaching retirement age and relating to flexible retirement benefits, including open market annuities, drawdown, etc.
- FIL Life also has a small, legacy **annuity book**, but has not written annuities since July 2010

FIL Life does not operate in any other geographical area other than the UK and does not write ‘with profits’ business.

A.1.5 Significant events over the period

FIL Life adopted the new Solvency II rules and the Senior Insurance Managers Regime (SIMR) of the Prudential Regulation Authority (“PRA”) as of 1st January 2016. Solvency II requirements have been reflected in the capital and technical provisions of FIL Life from that date.

Pension flexibility provides members with increased choice at retirement to take retirement savings immediately or over time instead of the traditional purchase of annuities. Fidelity introduced the full suite of pension freedoms for FIL Life members.

The introduction of pension freedoms in 2015 resulted in an increase in members looking to withdraw cash from their DC pension plan. Following significant regulatory change such as this the Company carried out post-implementation reviews to ensure clients are experiencing the best possible outcomes. As part of this review, FIL Life undertook a quality audit by sampling a number of client

case files. Whilst the vast majority of clients had a good experience, the Company did identify some discrepancies in how scheme-specific lump sum protection (otherwise known as Protected Tax Free Cash) was being calculated in pension administration records. The Company is working through the detail of the remediation process to ensure that members will be compensated appropriately. FIL Life has appointed an independent organisation to validate the process and methodology for this remediation exercise which will be carried out separately from business as usual activity.

The Independent Governance Committee (“IGC”), covering Group Personal Pension and Stakeholder Pension plans, has produced their first annual chair’s report, setting out the results of their assessment of the offering. The IGC concluded that Fidelity pension schemes do provide Value for Money. In their assessment, the IGC assessed the following key elements:

- The level and quality of benefits received
- The level and quality of the communications and service received from Fidelity
- The costs associated with the plan



The full report can be found on the Company’s website: www.fidelity.co.uk.

A.2 Underwriting Performance

A.2.1 Overview

FIL Life has a small portfolio of GBP denominated single and joint life annuity policies, all of which are currently in-payment. These consist of 1,058 policies (as at 30 June 2016), with an average annual payment of approximately £460 and a current average age of approximately 66 years. No new FIL Life annuities have been written since July 2010. At 30 June 2016, the liability in respect of these contracts, before allowing for reinsurance, amounted to £14.4m (2015 £12.9m). This annuity book is fully reinsured thereby removing any mortality, morbidity risks, etc. from FIL Life. Consequently, FIL Life’s business does not involve accepting any material insurance risk and therefore no traditional underwriting is required. Given that FIL Life does not undertake any traditional underwriting, there is no quantitative information on the performance to report.

A.2.2 Underwriting performance

With regards to the unit-linked pensions business, the primary costs and rewards of investing are passed on to pension scheme members. The assets and liabilities of the Company are therefore closely matched. FIL Life earns a management fee based upon the level of assets under administration.

A.3 Investment Performance

A.3.1 Overview

FIL Life funds are fully invested in funds managed by Fidelity companies and other fund managers and insurers. The investment performance has no direct impact on FIL Life's performance, other than through the small amount of seed capital that FIL Life places into new funds. Market risk exists on this capital as the units seeded are owned by the shareholders. Investment performance indirectly impacts the business through the effect it has on annual management charges (AMCs).

The Company does not actively invest surplus shareholder funds, holding them instead in cash or cash equivalents (liquidity funds). These cash and cash equivalents generate interest income which is recognised in the profit and loss account as earned. The income from these holdings in the reporting period was £590,000 (2015: £940,000). There are no investments in securitisation.

A.3.2 Investment performance

FIL Life's funds are all unit-linked and so the costs and rewards of investing are directly attributable to the members. The performance of the funds only impacts FIL Life in so far as it earns a management charge on the assets under administration. Performance information on underlying funds is presented to the Board on a quarterly basis.

A.4 Performance of other activities

FIL Life's income is the AMC from Fidelity funds or those managed by fund partners together with record keeping fees, which amounted to £34,028,000 in the reporting period (£30,563,000 in the previous period).

Over the reporting period, FIL Life paid to FPM £35,110,983 under the IASA, compared to £27,065,973 over the same period last year. Other significant expenses incurred by FIL Life included regulatory, audit and actuarial fees of £1,055,818, £185,062, and £228,383 respectively.

FIL Life's financial profile is expected to remain the same over the planning period, although income, and the expected payments made to FPM under IASA will rise in line with assets.

There are no leasing arrangements.

A.5 Other material information

There is no other material information regarding FIL Life's business and performance.

Section B: System of Governance

B.1 General information on the system of governance

B.1.1 Overview

The FIL Life Board of Directors (the “Board”) is comprised of 6 Directors, including one independent, non-executive Director. The Board is collectively responsible for the effective stewardship of FIL Life and has the overall responsibility for business decisions and for compliance with the regulatory system. The main responsibilities of the Board include:

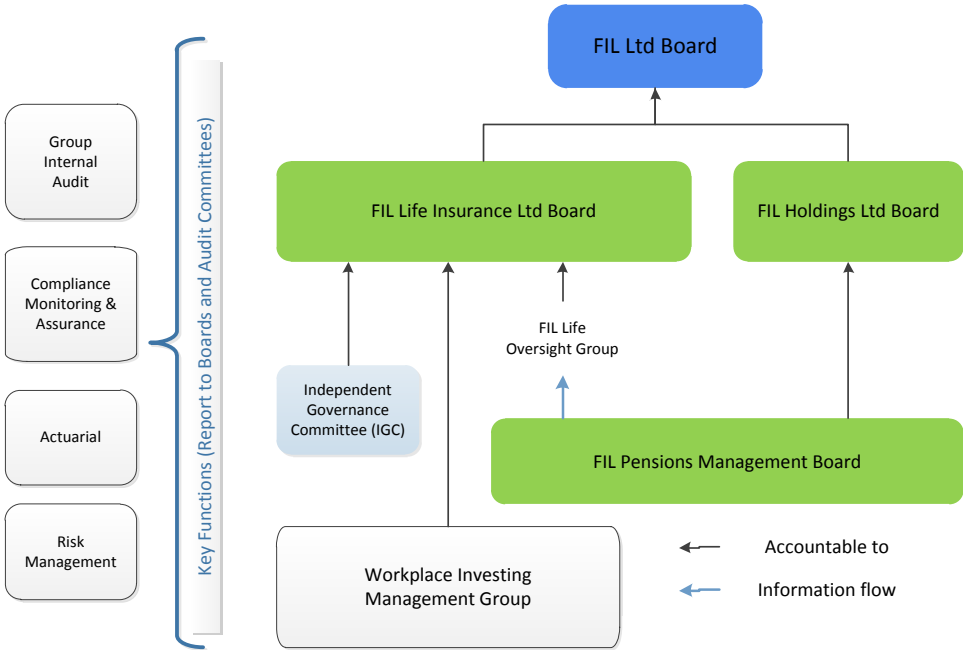
- Setting the strategic direction of the business
- Ensuring FIL Life has an effective system of governance
- Monitoring the financial and operational performance of the Company
- Establishing the risk appetite of the business and ensuring that there is an appropriate risk management framework and control environment
- Providing oversight of the outsourced service providers, including FPM

FIL Life has procedures in place to ensure that the Board’s management of conflicts of interest and its powers for authorising certain conflicts are operating effectively. Each director is required to notify the Board of any actual or potential situational or transactional conflicts of interest and to update the Board with any changes to the facts and circumstances surrounding such conflicts.

The Board is supported by key control functions such as Risk, Internal Audit, Compliance and the Actuarial Function. In addition, functions such as Finance, Technology and the Money Laundering Reporting Officer (“MLRO”) have vital roles to play in the sound and prudent management of the business.

The FIL Life Board reports and escalates matters to the FIL Ltd Board. The FIL Life Governance structure is illustrated in Chart B.1.

Chart B.1: FIL Life Governance Structure



B.1.2 Delegation of responsibilities

The Workplace Investing Management Group has delegated authority from the FIL Life Board to recommend the strategy for the UK Workplace Investing business. The Workplace Investing Management Group has responsibility to set the overall standards to achieve the agreed strategy and to review and monitor the day-to-day running of the business.

The FIL Life Oversight Group meets quarterly and is responsible for monitoring FIL Life compliance with policies as well as overseeing outsourced activities. The Oversight group reports to the FIL Life Board.

The **Independent Governance Committee (“IGC”)** has been established with the primary role of assessing the value for money of FIL Life’s Group Personal and Stakeholder pension plans.

FIL Life has an Actuarial Function Policy which establishes a clear understanding of the responsibilities of the **Actuarial Function** and its relationship with FIL Life’s Finance team and other functions. The responsibilities of the Actuarial Function include coordination of the technical provisions, data quality, monitoring, reinsurance, internal and external actuarial reporting and providing general advice. FIL Life’s Actuarial Function is outsourced to Willis Towers Watson. The **Actuarial Function** is described in more detail in section B.6.

FIL Life benefits from the support of certain **centralised functions** within the FIL Group:

Section B.3 gives an overview of the Chief Risk Function.

Section B.4 describes the responsibilities of Compliance Function and the MLRO.

Section B.5 describes the responsibilities of the Internal Audit Function.

B.1.3 Changes and adequacy in systems of governance

As this is the first Solvency and Financial Condition Report that FIL Life has produced, there are no material changes to report relative to the previous report. Nonetheless, changes to the system of governance during the 12 months preceding this report are summarised below.

The Solvency II Directive became effective on 1 January 2016. Solvency II provides the framework for a new solvency and supervisory regime for insurers and reinsurers in the EU and sets out standards for governance and fitness and propriety. The Board reviewed its governance arrangements prior to the implementation of the Directive and considers that they are consistent with FIL Life's obligations under Solvency II.

The Senior Insurance Management Regime ("SIMR") came into force in two stages (1 January 2016, followed by full implementation on 7 March 2016). Details of SIMR and its implementation by the Company may be found in B.3 below.

In May 2016, the PRA published its final guidance on the implementation of the EU Audit Directive. Under the guidance FIL Life will be required to establish an audit committee on or before 1 June 2018.

B.1.4 Details of remuneration

FIL Life has no staff other than Directors with all operational services being provided by FPM. Executive salaries for Directors are set outside of FIL Life. For these reasons FIL Life does not have a separate Remuneration Committee.

FIL Ltd falls within the scope of the European Union Directive 2009/65/EC, as amended by Directive 2014/91/EU (the "Directive") effective as of 18th March 2016. In accordance with the Directive, FIL Ltd has a remuneration policy in place, which includes the relevant principles governing how FIL Ltd remunerates its members of staff and recognised "Identified Staff".

As outlined in the FIL Group Remuneration Policy, the remuneration arrangements have been designed in a manner that (i) is consistent with and promotes sound and effective risk management, (ii) does not encourage risk-taking that is inconsistent with the risk profile of the Company, and (iii) does not impair compliance with the Company's duty to act in the best interests of the policyholders.

Remuneration Policy – Application

In line with the provisions of the Directive and ESMA Guidelines on Sound Remuneration Policies under the Directive (ESMA/2016/411) (the "ESMA Remuneration Guidelines"), FIL applies its remuneration policy and practices in a way and to the extent that is proportionate to its size, its internal organisation and the nature, scope and complexity of its activities.

Remuneration Policy – Approach

Our approach to remuneration has always been designed to support the long-term business interests of the FIL shareholders (which in turn are based on delivering value to our customers over the long-term), to reflect the asset management risk model and to deliver long-term sustainability. This model is consistently applied locally to each subsidiary entity in our international network. Our Remuneration Policy is:

- globally consistent, underpinned by a common philosophy and guiding principles which is overseen and supervised by the Remuneration Committee
- consistent with and promotes effective risk management
- consistent with the interests of both our clients and our shareholders
- in line with business results

Performance and Variable Remuneration Entitlements

At an individual level, employees are assessed at least once a year. The performance assessment of all employees includes both qualitative and quantitative elements where appropriate, and is conducted in time to allow formal performance ratings to feed into the recommendations for fixed and variable awards. The variable pay structure for rewarding high performers is fully discretionary and is determined by individual performance and overall company affordability. Those who recommend/approve awards for employees are apprised of any risk and compliance issues, breaches or failure that may be relevant for those decisions and can make such adjustments as deemed appropriate to reflect those issues.

Retirement arrangements

The Group provides a defined contribution pension plan for all employees. Pensions and other core benefits (such as medical insurance, permanent health insurance and holidays) are intended to be competitive in the local markets in which they are awarded.

Remuneration Governance

Remuneration Policy at FIL is set at a Group-level, in keeping with Group policy and practices. Subsidiary company Boards have no formal responsibility for setting local remuneration policy (except where explicitly required by local legal or regulatory requirements) or for reviewing the compensation of locally employed staff.

The Remuneration Policy Statement (The “RPS”) is prepared by the Fidelity Group compensation team in conjunction with compliance, and approved by, the FIL Remuneration Committee and then noted by the FIL Board.

Identified staff

In line with its interpretation of the provisions of the Directive and subject to any future change in accordance with applicable laws, regulations and/or guidance, Fidelity identifies individuals whose professional activities have a material impact on the risk profile of the Company ("Identified Staff"), including statutory directors, senior management, the heads of the control functions and other risk takers.

The Remuneration committee approves the list of Identified Staff annually and individuals are notified of their identification and the implications of this status on at least an annual basis.

Annual review

On an annual basis the Remuneration committee will review the terms of this Remuneration Policy and assess whether its overall remuneration system operates as intended and is compliant with the obligations on remuneration as set out within the relevant and applicable directive.

B.1.5 Details of material transactions

There were no material transactions related to FIL Life shareholders during the reporting period.

B.2 Fit and proper requirements

B.2.1 Expertise required

Key Function holders need to have the necessary authority, resources and operational independence to carry out their tasks. The specific requirements concerning skills, knowledge and expertise for the key function holder are that a person:

- has the personal characteristics (including being of good repute and integrity)
- possesses the level of competence, knowledge and experience
- has the qualifications and
- has undergone or is undergoing all training

required to enable such person to perform his or her key function effectively and in accordance with any relevant regulatory requirements, including those under the regulatory system, and to enable sound and prudent management of FIL Life.

FIL Life has a number of control functions and key function holders in place, as listed below:

Function	PRA or FCA Senior Insurance Management Function (“SIMF”)	Responsibility
Chief Executive	SIMF1	Board Director & Head of Business, responsible for the day-to-day running and conduct of the business
UK Chief Finance Officer	SIMF2	Responsibility for the management of financial resources, and the production and reporting of financial accounts
Chief Risk Function	SIMF4	Responsibility for the overall management of the risk management system and risk culture
Head of Internal Audit	SIMF5	Responsibility for the management of the internal audit function
Director & Global Chief Finance Officer	SIMF9	Board Director & Chairman, responsible for chairing, and overseeing the performance of the role of the governing body of a firm
Senior Independent Director	SIMF14	Board Director, responsible for independent oversight of the business and for leading the assessment of performance of the person performing the Chairman function
Chief Actuary	SIMF20	Willis Towers Watson, responsible for the performance of the actuarial function
Director & Head of Business Compliance	CF1	Non-Executive Board Director, responsible for Compliance advisory and oversight of the business as whole
Director & Head of Retirement	CF1	Board Director, developing and promoting Fidelity’s position on key policy issues affecting its pension and retirement customers and their employers and advisers
Chief Operating Officer	CF1	Board Director responsible for UK Retail and DC Operations and Client Services in the UK
Head of UK Business Compliance	CF10	Responsibility for compliance advisory and assurance, and the management of relationships with regulators
Money Laundering Reporting Officer	CF11	Responsibility for the overall management and reporting of financial crime matters
Head of Technology	CF29	Head of Technology, responsible for the overall provision of technology services
Head of Workplace Investment Propositions		Responsibility for the management of investment propositions

B.2.2 Processes for verifying fit and proper requirements

As a regulated Life insurance firm, FIL Life is required to ensure all individuals who carry out SIMR responsibilities, key functions or are approved persons are fit and proper and adhere to the regulatory requirements in order to discharge the responsibilities allocated to them.

The fit and proper process applies to all the individuals subject to the SIMR regime and to all key function holders who are not members of the FIL Life Board whether they are authorised by the PRA or the FCA. The Fit and Proper process is reviewed annually by the Board and its implementation subject to periodic monitoring by Business Compliance.

As part of the fit and proper assessment, the following steps are carried out, with the exception of the SIMF 20 Chief Actuary Function, a function outsourced to Willis Towers Watson, as FIL Life agrees that Willis Towers Watson's internal procedures meet the necessary requirements:

- Identification of the candidate through a clear job specification and a rigorous interview and selection process is carried out to ensure only prospective employees who are able to meet, or meet with appropriate development, the competence levels (in terms of experience and formal qualifications, where appropriate) are recruited. Interviews are documented
- References and background checks are carried out. Referral is made to the Financial Services Register and detailed independent reference and background checks are performed
- The line manager manages an induction process and each appointee signs a Statement of Responsibility
- All newly appointed SIMF holders, key function holders and approved persons are provided training by Compliance to ensure the individual has an understanding of their legal and regulatory responsibilities. All new Directors are provided Director Training
- The line manager assesses the skills gap of the individual and ensures appropriate training is arranged
- Board members/other key function holders are expected to maintain and update their knowledge particularly with regards to legal, regulatory, information technology, market and financial developments that could affect the future performance and development of FIL Life
- SIMF and Approved Persons are required to confirm on an annual basis their requirement to remain fit and proper and to meet the expectations of the SIMR regime and or the FCA approved persons regime
- Ongoing independent checks are carried out to ensure individuals remain fit and proper
- When an individual who performs either a SIMF/key function leaves FIL Life and/or transfers to a new role within Fidelity he/she should be de-briefed by HR/other relevant parties to confirm the reasons for their departure and to gather information about their experience of performing their particular role

B.3 Risk management system including the own risk and solvency assessment

B.3.1 Overview

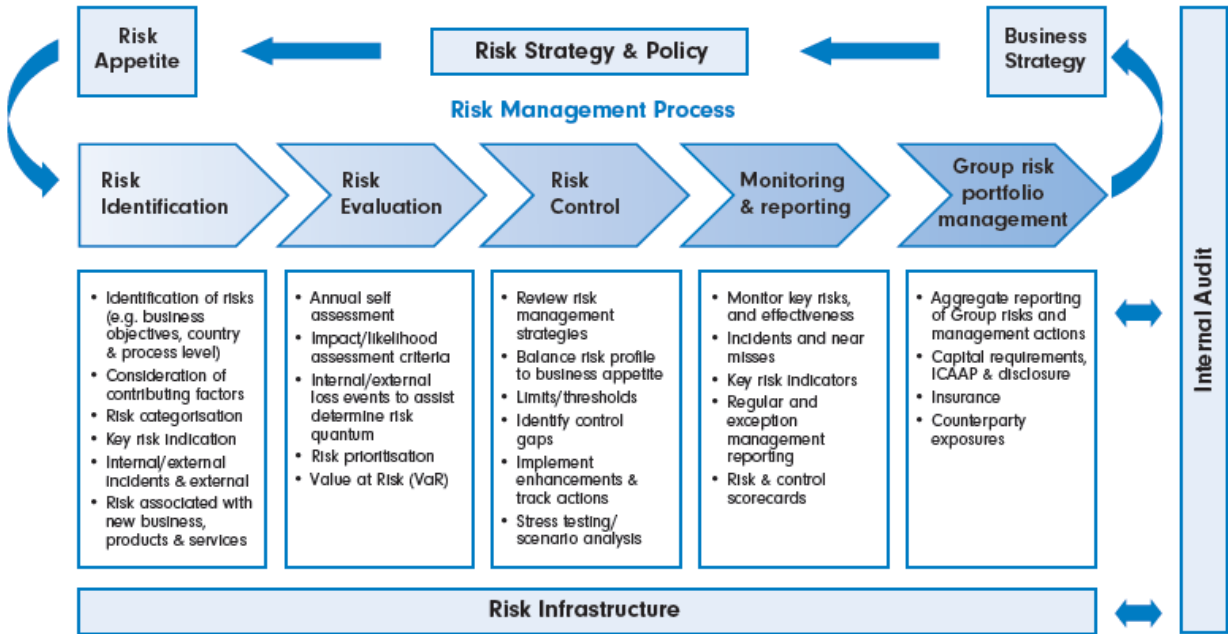
The robust management of risk plays a central role in the execution of FIL Life’s strategy and is a key focus area for the Board, its directors and all contributing business areas. Risk management activities are designed to protect FIL Life’s clients, policyholders and assets.

The FIL Life Risk Appetite Statement defines the level and nature of risks that the FIL Life Board is willing to accept in order to achieve its business objectives. It is an essential part of the framework that ensures that the business is carried out safely and within pre-defined boundaries. Risk appetite levels are defined for each top risk. The Board reviews and approves the risk appetite statement annually.

FIL Life’s Risk Management Policy and framework set out the minimum standards and requirements for risk management across the FIL Life Business. FIL Life has adopted the FIL Ltd group-wide risk management framework, supported by individual policies specific to FIL Life.

The framework supports the identification, evaluation, monitoring and control of risk relating to products, activities, systems and processes; as depicted by the below diagram. Risk management forms an essential part of FIL Life’s culture and is fully integrated into day-to-day activities.

FIL Life carries out an Own Risk & Solvency Assessment (“ORSA”) to determine its overall solvency and risk needs and ensure that it maintains sufficient financial resources at all times. This is performed in line with the Company’s approved ORSA Policy.



B.3.2 Risk management strategies, processes and reporting procedures

Risk Strategy

FIL Life's overall approach recognises that risk-taking is an essential part of doing business and, therefore, cannot always be eliminated. FIL Life's risk management strategy aims to achieve the following:

- Operate in a legal and ethical manner to safeguard clients, members and assets, whilst allowing sufficient operating freedom to secure a satisfactory return
- Risks must be fully understood and adequately measured to ensure that the risk exposure is appropriate for the returns anticipated
- Operate a governance structure that ensures that risk-taking is controlled in an appropriate manner
- Take proactive actions to address issues, negative risk trends or control weaknesses, or changes in the external or internal business environment

Risk Responsibilities

The FIL Life Board has ultimate responsibility for risk management within the organisation. Its risk responsibilities include:

- promoting an effective risk culture within the organisation by setting the tone at the top
- adopting the FIL Group Risk Management Policy, and approving the FIL Life Risk Appetite Statement and policies
- ensuring clear accountability for risk management
- seeking regular assurance that the risk management system is functioning effectively and that significant risks are being managed in line with policy

The Chief Risk Function is an independent function which assists FIL Life in the identification, evaluation and management of risks. It provides oversight and challenge of FIL Life's risk profile and produces independent risk report for the FIL Life Board.

FIL Life operates a 'three lines of defence' model, as summarised below:

	st 1 Line of Defence	nd 2 Line of Defence	rd 3 Line of Defence
Functions	<ul style="list-style-type: none"> • Business Line Management and Employees • FIL Life Oversight Group • WI Investment Oversight Group • WI Customer Outcome Forum • Asset Range Governance Committee 	<ul style="list-style-type: none"> • Oversight and specialist functions such as Legal, Compliance and Risk 	<ul style="list-style-type: none"> • Internal Audit
Role	Responsible for day-to-day operations, for adhering to relevant policies and maintaining an effective and efficient system of risk management and internal control	Provide policies, standards and objectives, and independent oversight of performance and risk management within FIL Life	Provides independent assurance on the effectiveness of the systems and controls in FIL Life, including financial, operational, compliance and risk management

Risk Management

Risks are identified, managed and documented through the risk assessment process. Risk assessments are used to perform regular reviews of processes, systems, changes, and new product initiatives. Each risk is measured by assessing the likelihood and impact of the risk crystallising before and after the application of controls. Impacts are assessed and prioritised across various dimensions: financial, customer, reputational and legal/regulatory impacts. Mitigation actions are determined where control weaknesses are identified or risks are nearing risk appetite levels.

Risks are underpinned by Key Risk Indicators (KRIs), used to monitor and track changes to risk exposures over time.

Risk assessments are supplemented by scenario analysis activity which assesses remote risks that could have a significant impact on the business. Scenario analysis and stress testing is carried out on an annual basis as part of the ORSA assessment.

All staff are responsible for identifying and escalating risk events. Each risk event is assessed for their severity according to a pre-defined impact matrix. Significant events are escalated to pre-agreed distribution list within 24 hours of becoming apparent.

Risk Reporting

On a quarterly basis, key risks and significant risk events are reported to the FIL Life Board as part of the risk report. The risk profile includes risk from outsourced activities. Risks are compared against risk appetite thresholds and mitigation actions are recommended to the Board, where appropriate.

B.3.3 Integration of risk and capital management

Risk and capital management are embedded within FIL Life's business and decision-making process as follows:

- Strategic business decisions will be risk assessed by the business and evaluated for their capital impact prior to being finalised. The Risk team evaluates and challenges the assessment.
- The annual planning and strategy cycle considers all information:
 - The business submits its plan based on the evaluation of macroeconomic scenarios, internal risk assessments, and in consideration of stress conditions
 - The Risk team assesses and challenges the business submission
 - The Board reviews risk appetite thresholds and limits for appropriateness
- The risk profile is monitored by the Workplace Investing Management and FIL Life Oversight Groups against agreed limits with early warning indicators in place which trigger actions to mitigate risk
- Ongoing risk management, including assessment of changes in the internal and external risk environments, consideration of risk events, including near misses, and the impact these may have on capital
- Consideration of risk and capital implications of the FIL Life strategy, new products and other material business initiatives prior to launch
- Proactive liaison to ensure FIL Life's capital implications and ORSA requirements are considered for any developments, for example, ensuring FPM is sufficiently capitalised to provide the necessary level of service to FIL Life

B.3.4 Completion of the ORSA

FIL Life undertakes a full ORSA annually, with the aim of it being completed within six months of the accounting year end. An ORSA may be completed more frequently if significant changes to the risk profile of the business occur. FIL Life's Board is ultimately responsible for the ORSA and performs an active role in the process, including reviewing and approving the ORSA report.

The overall ORSA process requires risks to be identified that FIL Life might face during its strategic planning period. These risks are assessed to derive an overall picture of the risks in quantitative (capital figures) and qualitative (management actions) terms. Stress tests are performed to simulate

severe circumstances which might impact FIL Life's current and future capital requirements and reverse stress testing to assess potential scenarios that would result in the failure of the Company's business model.

The ORSA process includes stress and scenario testing for each capital bearing risk. It considers the risk profile related to the standard formula assumptions and identifies scenarios and stress tests that deviate from the standard formula and explains this rationale.

In line with this approach, the ORSA forms a key input into the strategic planning process of FIL Life. Material risks and risk limits are considered in relation to business planning, decision-making and capital management. Commensurate with its size, capital is considered at entity level and not allocated further. Explicit budgets and targets are agreed at business level, taking into account risk and capital outcomes.

B.3.5 Fulfilment of Prudent Person Principle

FIL Life fulfils the obligations of the prudent person principle as set out in Article 132 of the Level 1 Directive. The business is almost exclusively long-term unit-linked business, with policyholders selecting their own investments, often with the assistance of pension consultants, under the rules and criteria permitted by FIL Life, and the Permitted Links Regulations. As a result there is no need for asset liability management.

In order to ensure that FIL Life retains a capital surplus, the Capital Policy sets out the maintenance of a buffer over and above the solvency capital requirement. FIL Life invests its surplus assets in low risk investments, typically cash and liquidity funds.

Neither policyholders nor FIL Life hold complex instruments such as securitisations, and "non-routine" investments and there are no plans to do so.

B.4 Internal control system

B.4.1 Overview

FIL Life is a UK company, authorised by the Prudential Regulatory Authority (PRA) and regulated by the Financial Conduct Authority (FCA).

The Internal Audit function, compliance function, risk management function, actuarial function, oversight groups and Board of Directors constitute the Company's Internal Control Framework as outlined in the FIL Life Governance section of this document. The FIL Ltd Board has ultimate responsibility for FIL Life's system of internal control.

A key part of the internal control environment is the three lines of defense as described in Section B.3.2.

Internal controls around the outsourcing agreements are described in section B.7, including the related outsourcing oversight committee (FIL Life Oversight Group). The other oversight groups that form part of FIL Life’s system of internal controls are as follows:

<p>The WI Investment Oversight Group (WIIOG) provides oversight of products and funds and the platform to ensure it remains fit for purpose</p>	<ul style="list-style-type: none"> • Consider the appropriateness of the funds / fund providers, including items escalated from the Asset Range Governance Committee • Product monitoring, including default fund options and tailored portfolios • Platform development
<p>The Asset Range Governance Committee (ARGC) ensures our third party funds and other investment instruments and our fund providers are suitable and remain fit for inclusion on the platforms. ARGC oversees funds / investment instruments/ fund partners on our DC, Retail (FundsNetwork) and Multinational Retirement Service platforms.</p>	<ul style="list-style-type: none"> • Ensure that the overall range of investments we provide to our customers remains fit for purpose. • Approve the take on of all new funds / providers • Assess and review the current range of relationships and act as an escalation point to assess any possible risks and issues with a relationship • Monitor and manage any counterparty risk with 3rd party managers and steps being taken to mitigate these • Review and monitor service levels across all fund groups, and act as an escalation point for key issues • Ensure an appropriate response is taken to areas of regulatory focus or concern • Ensure that the oversight and governance process is, and remains robust and appropriate

The WIIOG includes members from the following areas:

<ul style="list-style-type: none"> • WI Investment Products & Research • Investment Only Sales • UK Business Management • Risk Management 	<ul style="list-style-type: none"> • Portfolio Management • WI Platform Propositions • Compliance
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The ARGC includes members from the following areas:

<ul style="list-style-type: none">• Brokerage & Fund Partners• Compliance• Legal• Risk Management• Fidelity Solutions• Product• Workplace Investing Propositions• FundsNetwork	<ul style="list-style-type: none">• Personal Investing• Platform Shared Services & Change• Business Operations• Stockbroking Product• Fund Partner Governance & Oversight• Fund Partner Business Development
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B.4.2 Implementation of Compliance function

The Chief Executive of FIL Life is responsible for the management of compliance and legal risk, ensuring the business is conducted in accordance with applicable laws, regulations, rules, statements of regulatory policy and internal policy.

The Business Compliance team is an independent function, comprised of Business Advisory Compliance and Compliance Monitoring. The function assists FIL Life in the identification, evaluation and management of compliance risks. It produces independent compliance reports for the FIL Life Board. The Business Compliance function will manage any regulatory inspections.

- Business Advisory Compliance provides support and technical guidance to the business on compliance matters and assists FIL Life to meet its regulatory obligations.
- Compliance Monitoring performs ongoing monitoring of compliance with rules and any other relevant regulations. They work with other oversight functions and the business to establish and maintain a focused, risk-based and comprehensive monitoring programme.

The Group Money Laundering Reporting Officer (MLRO) is responsible for maintaining a governance framework of policies and assurance. The Group MLRO team provides interpretation of the policy across the Group and provides support and guidance to local MLROs, including the UK MLRO who is responsible for FIL Life. The UK MLRO is responsible for providing technical support to FIL Life in implementing the Group Anti-Money Laundering policy and championing best practice to ensure FIL Life is not subject to money laundering or terrorist financing and adheres to all applicable laws and regulations.

B.5 Internal audit function

B.5.1 Overview

FIL Life has implemented an Internal Audit function since inception that ensures that the systems of governance of FIL Life are subject to regular internal review and remain proportionate to the nature, scale and complexity of FIL Life's operations.

The Internal Audit function is objective, independent and influence-free from both the operational functions and the Board of Directors of FIL Life. It examines and evaluates the functioning of FIL Life's internal controls and other elements of FIL Life's system of governance, as well as the adequacy of and compliance with regulatory obligations, internal strategies, policies, processes and reporting procedures.

Internal Audit, reporting to the Board, provide an independent assurance on the effectiveness of the systems and controls in place in FIL Life, including operational, compliance and risk management

The Internal Audit function for FIL Life is serviced by the global Internal Audit department, a centralised function in the FIL group which is responsible for providing internal control assurance and risk analysis.

As the Internal Audit function is centralised within the FIL group, it is completely independent and as a result, may perform its functions and report its findings to the Board without impairment.

An annual FIL Group internal audit plan is drafted by the Internal Audit team, which includes an audit plan for FIL Life. FIL Life is subject to an internal audit on a bi-annual basis.

B.6 Actuarial function

The Actuarial Function is outsourced to Willis Towers Watson under a formal Statement of Work agreed with FIL Life. The UK Chief Finance Officer is the SIMF role holder who provides the internal oversight of the Actuarial Function.

The responsibilities of the Actuarial Function in FIL Life cover:

- coordination of the technical provisions
- data quality
- monitoring experience
- underwriting policy and reinsurance arrangements
- internal and external actuarial reporting
- contributing to the risk management system

Additionally, the Actuarial Function for FIL Life will provide advice and an actuarial opinion on asset-liability aspects, the current and prospective solvency position, stress and scenario tests for technical provisions and asset-liability management, and other forms of risk transfer or risk mitigation techniques for insurance risks.

The requirement to coordinate the calculation of the technical provisions can be summarised as the requirement for the Actuarial Function to provide an opinion on whether the technical provisions have been calculated in accordance with the Solvency II rules, and to ensure any approximations and/or

limitations have been addressed appropriately. The Actuarial Function is directly responsible for determining the assumptions and methodologies used to value the annuity liabilities and is responsible for reviewing other elements of the calculations (which are performed by FIL Life's Finance team).

The Actuarial Function will assess the consistency of the data used in the calculation of the technical provisions against the data quality standards as set out in the Delegated Acts^[1] and Implementing Technical Standards and Guidelines, in particular by assessing the adequacy of the data checks carried out by FIL Life, carrying out independent high level checks on the information supplied to the Actuarial Function for consistency with FIL Life's report and accounts, including checks that the individual asset data supplied reconciles with the total non-unit and unit-linked funds, and carrying out detailed checks on the annuity liability data to confirm that the data is consistent over time and that any movements can be explained.

The Actuarial Function will verify the best estimate assumptions used in the calculation of the Risk Margin on the basis of an annual assessment of the expenses, exits (including surrenders, claims, retirements and deaths) experience, and charges on policies, based on actual experience on exits and other information supplied by FIL Life's Finance Team. External information on risk-free yields and inflation is expected to be updated on a quarterly basis.

Underwriting policy includes the terms on which new business is written. The Actuarial Function will advise on the impact on the technical provisions and the SCR of any material changes in the terms on which FIL Life writes new business, including the introduction of any new products. The Actuarial Function will also provide an opinion on FIL Life's existing and new reinsurance arrangements, including any credit risk associated with such arrangements.

The Actuarial Function will report to the FIL Life Board at least annually covering the prescribed and additional responsibilities of the Actuarial Function, as set out above and will promptly report to FIL Life management any issues arising, either from the information provided or through the work undertaken, that may have a material impact on the financial position of FIL Life. The Actuarial Function will also provide input to the Risk Management Function on the risks FIL Life runs in so far as they may have a material impact on FIL Life's ability to meet its liabilities to policyholders and on the capital needed to support the business, including regulatory capital requirements.

B.7 Outsourcing

FIL Ltd has an Outsourcing and Supplier Management Policy, which has been adopted by FIL Life and that applies to material suppliers and is aligned to the FCA Outsourcing Requirements (Handbook Syc 8). Outsourced services are monitored by the FIL Life Oversight Group. The Oversight Group, which meets quarterly, is responsible for monitoring against company specific policies and overseeing outsourced activities on behalf of the Board. It monitors outsourced providers, using a balanced scorecard comprised of key performance indicators.

^[1] Or in full, the "Commission Delegated Regulation (EU) 2015/35" Also known as the "Level 2 text".

FIL Life has three key outsource relationships for critical or important operational functions or activities:

<p>FIL Pensions Management (UK based jurisdiction)</p>	<ul style="list-style-type: none"> • Provider of insurance agency and service provision • Indemnifies FIL Life for operational loss costs • Mitigates operational risk in FIL Life
<p>Hannover Rück SE (EU based jurisdiction) with a UK branch</p>	<ul style="list-style-type: none"> • Reinsurer for FIL Life’s annuity book • Administration of FIL Life’s annuity book
<p>Willis Towers Watson (UK based jurisdiction)</p>	<ul style="list-style-type: none"> • Provider of Chief Actuary’s services

Section C: Risk Profile

Overview

FIL Life employs a robust process for identifying and managing its key risks. Risks are managed and monitored to a risk appetite defined in the risk appetite statement and approved by the Board on an annual basis. As at 30th June, 2016 the key risks were:

Insurance/Underwriting Risk	Insurance Risk is the risk to the Company posed by total potential exposure to insurance contract commitments. Potential for deviations stem from the frequency of losses, severity of losses and the correlation of losses between contracts.
Market Risk	Market risk is the risk of adverse financial impact due to changes in fair values of financial instruments from fluctuations in foreign currency exchange rates, interest rates, property prices and equity prices.
Counterparty Credit Risk	Counterparty Risk, a subset of credit risk, is the risk of loss in the value of the Company's assets due to counterparties failing to meet all or part of their obligations.
Liquidity Risk	The risk that FIL Life, although solvent, either does not have available sufficient financial resources to enable it to meet its obligations as they fall due, or can secure them only at excessive cost.
Operational Risk	The risk of loss arising from inadequate or failed internal processes, personnel or systems, or from external events.
Capital and Funding Risk	The risk of FIL Life not having sufficient regulatory capital to meet relevant minimum regulatory requirements, with a reasonable margin of safety.
Concentration Risk	Concentration risk can be defined as the overall spread of a company's assets and outstanding accounts over the number or variety of debtors.
Conduct Risk	The risk that actions (or failures to act) by Fidelity and its employees have a detrimental impact on customer outcomes, or undermine the integrity of (and public confidence in) financial markets or the financial services industry.
Strategic Risk	The risk that the Company may not meet its strategic business objectives which could affect its long-term positioning and performance.

C.1 Underwriting risks

C.1.1 Overview

Solvency II defines¹ underwriting risk as “*the risk of loss or of adverse change in the value of insurance liabilities, due to inadequate pricing and provisioning assumptions*”. The risk can be further divided between life underwriting risks and non-life underwriting risks.

As a provider of products classified as life insurance, FIL Life is only exposed to the former. This exposure is minor, with only the small, legacy annuity book being valued using any non-financial assumptions. Since the annuity portfolio is fully reinsured and serviced by Hanover Rück SE, this exposure is considered as a counterparty risk and considered under the Credit Risk Policy. Beyond this, FIL Life does not have any exposure to traditional underwriting risk. Consequently, FIL Life has no Chief Underwriting Officer.

FIL Life has only limited exposure to pricing underwriting risk due to the terms of the IASA. FIL Life's pricing framework and model is based upon the strategic plan and takes a cost plus approach to pricing. Pricing is bespoke to each client and is dependent upon the profile of the plan at take on and projected into the future.

There is an Underwriting Pricing Policy that includes the terms on which new business is written. The Actuarial Function advises on the impact on the technical provisions and the SCR of any material changes in the terms on which FIL Life writes new business, including the introduction of any new products.

Underwriting risks

Life underwriting risk, or Insurance Risk, is the risk to FIL Life posed by total potential exposure to a change in demographic or other non-financial experience (e.g. greater deaths than expected). Potential for deviations stem from the frequency of losses, severity of losses and the correlation of losses between contracts.

Under Solvency II's standard formula insurance risk there are the following sub-risks:

- Mortality risk – insurance risk resulting from changes in the level, trend, or volatility of mortality rates, where an increase in the mortality rate leads to an increase in the value of insurance liabilities
- Longevity risk - insurance risk resulting from changes in the level, trend, or volatility of mortality rates, where a decrease in the mortality rate leads to an increase in the value of insurance liabilities;
- Morbidity rates - insurance risk resulting from changes in the level, trend or volatility of disability, sickness and morbidity rates;

¹ Article 13 paragraph 30 of the Level 1 Directive.

- Persistency risk - insurance risk resulting from changes in the level or volatility of the rates of policy lapses, terminations, renewals and surrenders; and
- Expense risk - insurance risk resulting from changes in the level, trend, or volatility of the expenses incurred in servicing insurance or reinsurance contracts.

Due to the nature of FIL Life's business it is not exposed to morbidity risk. With regard to other insurance risks:

- None of the unit-linked products offered have any life assurance benefits attached to them and therefore there is no mortality or morbidity risk on this business.
- FIL Life's legacy annuity book is fully reinsured with Hannover Rück SE which mitigates the mortality risk. The risk of default by Hannover Rück SE is considered under counterparty risk.
- A small amount of £34,889 (before diversification benefit) has been included within the SCR life risk for longevity.

Persistency and expense risk are mitigated by the IASA with FPM.

As such, there are no specific risk tolerances set for insurance risks currently, however the amount and limits of this exposure would be authorised by the Board at the relevant time. The risk appetite for insurance risk can be referred to within the counterparty risk appetite.

C.2 Market risk

C.2.1 Overview

Solvency II defines¹ Market risk as *'the risk of loss or of adverse change in the financial situation resulting, directly or indirectly, from fluctuations in the level and in the volatility of market prices of assets, liabilities and financial instruments;'*

Under Solvency II's standard formula, market risk can be divided between the following sub-risks:

- **Interest rate risk** – market risk from changes in the term structure of interest rates, or in the volatility of interest rates
- **Property risk** - market risk from changes in the level or in the volatility of market prices of real estate
- **Equity risk** – market risk from changes in the level or in the volatility of market prices of equities
- **Spread risk** – market risk from changes in the level or in the volatility of credit spreads over the risk-free interest rate term structure

¹ Article 13 paragraph 30 of the Level 1 Directive.

- **Currency risk** – market risk from changes in the level or in the volatility of currency exchange rates
- **Concentration risk** – market risk from either the lack of diversification in the asset portfolio or from large exposure to default risk by a single issuer of securities or a group of related issuers

With the exception of the annuity business, which is fully reinsured, all policyholder assets and liabilities are linked. Shareholder assets are invested mainly in a liquidity fund but may also provide seed capital for new funds.

FIL Life has direct exposure to market risk from the provision of seed capital and the investment of shareholders' funds in a liquidity fund. FIL Life also has indirect market risk exposure through the annual management charge on unit-linked funds.

- FIL Life places seed capital into new funds. Market risk exists on this capital as the units seeded are owned by the shareholders and the risk is not passed over to the policyholders.
- All market risk on linked assets lies with policyholders. FIL Life earns administration fees based on a fixed percentage of Assets under Administration. As markets move, so does the valuation of these assets and consequently the calculation of the fees. Minimal credit is taken for future profits from management charges when establishing the liabilities and consequently the exposure to equity and bond market risk is minimal.
- Market movements are largely mitigated by the IASA agreement. A small exposure arises from the link between the income from fees linked to market levels and the expenses charged by FPM. This is not considered to be a material risk to FIL Life. An inflation stress test has been applied to the closure reserve and compared to the interest rate stress with the conclusion that no additional capital was required due to the diversification between these scenarios.
- FIL Life is exposed to financial risk through its cash holdings, its receivable balances and its investment in the Fidelity Institutional Liquidity Fund plc.
- FIL Life's main exposure to interest rate risk relates to interest bearing assets in the form of deposits and cash held with FIL Life's banks or other approved institutions. A very small interest rate risk exists in relation to the annuity technical provisions net of reinsurance with Hannover Rück SE (with the exposure being to a fall in interest rates).
- There are no guarantees of investment performance.
- FIL Life holds no derivatives.
- FIL has no direct exposure to property risk.
- FIL Life is not directly exposed to currency rate risk and as at 30 June 2016, all cash and holdings in investments are currently denominated in Pound Sterling.
- An amount of £30,656 (before diversification benefit) has been included within the SCR market risk for interest rate movements and £290,383 (before diversification benefit) has been included for equity risk on the seed capital.

The effect of market movements on the value of the Assets under Administration are monitored and reported to senior management. The management group will review the risk and determine if additional monitoring or escalation to the Board is required.

The interest rate risk is not actively managed by FIL Life as it is not deemed to be material.

Seed capital management

The market risk appetite is linked to the seed capital, where all seed capital exposures must take into account the capital and trigger thresholds for remedial action. The Board has set a limit for the total value of seed capital, which constitutes the aggregate risk appetite against which total seeding will be monitored. This limit is agreed on an annual basis by the Board.

Seed capital is attributed and monitored according to the Seed Capital Management Policy, which is the responsibility of FIL Life Board, overseen by the financial controller, and which is reviewed at least annually. Operational activities are undertaken by the Investment Proposition team who regularly monitor seed levels along with Fund requests and add or remove seed capital on existing Funds at least quarterly. Seed positions and trends are reported monthly to senior management and quarterly to the Board.

There have been no material changes in the market risk profile over the reporting period.

C.3 Credit risk

C.3.1 Overview

Solvency II defines¹ credit risk as *‘the risk of loss or of adverse change in the financial situation, resulting from fluctuations in the credit standing of issuers of securities, counterparties and any debtors to which insurance and reinsurance undertakings are exposed, in the form of counterparty default risk, or spread risk, or market risk concentrations;’*

Consequently, credit risk is assumed whenever FIL Life is exposed to loss from another party failing to honour its financial obligations to FIL Life, including failing to perform them in a timely manner. A Credit Risk Policy and related controls are in place to manage this risk.

FIL Life has no exposure to spread/basis risk from investments.

The main credit risk exposure for FIL Life is therefore counterparty risk. Counterparty Risk, a subset of credit risk, is the risk of loss in the value of FIL Life’s assets due to counterparties failing to meet all or part of their obligations. Counterparty risk is FIL Life’s largest risk for which regulatory capital is held.

¹ Article 13 paragraph 30 of the Level 1 Directive.

The four principle counterparties to which FIL Life is exposed are:

1. Fund Partners (reinsurers and others)

Fund partners, including reinsurers, present a credit risk if they fail to fulfil a financial obligation to pay FIL Life upon submission of a valid claim. The risk of default is borne by the policyholders; however, in the case of pre-July 2008 retail policies where the burden of risk is uncertain, the risk is assessed on a regular basis and monitored by the Board.

2. Hannover Rück SE

The risk of default, which would leave FIL Life liable to meet the annuity payments until another provider could be sourced, has been considered. Business volumes are actively managed and monitored by FIL Life and there have been no new annuities since July 2010. The service performance and credit rating of Hannover Rück is also monitored regularly.

3. Banks and Liquidity funds

FIL Life may be exposed to the default of FIL Life's banking and Liquidity Fund counterparties where there are corporate cash balances held.

4. Fidelity Group companies

FIL Life is reliant upon FPM for the provision of services and the management of credit risks in respect of management fee collection. FRS performs specific services for FIL Life in relation to pension cash withdrawals.

C.3.2 Risk Management

Counterparty creditworthiness is monitored on a regular basis and, where appropriate, there are additional controls such as charges over assets and assurance of segregation of funds.

Counterparty and credit risk are managed against agreed financial limits in accordance with the FIL Life Credit Risk Policy, and are monitored and reported to senior management and the Board of Directors on a quarterly basis.

FIL Life performs an assessment of the risk profile of a counterparty prior to taking on a credit exposure. The factors to be considered will vary according to both the type of credit and the counterparty being considered. Only approved counterparties may be dealt with.

As mentioned in Section B.3.9, external credit ratings are monitored. An approved counterparty is one that is assigned an external rating of BBB+ or higher or a Dun & Bradstreet risk indicator of 3 or better. Cash balances or deposits are only placed with approved relationship banks or liquidity funds. FIL Life undertakes ongoing monitoring of the credit quality of the counterparty and an assessment of the claims payment ability where the counterparty is a reinsurer.

In the event of any other counterparty achieving a credit rating below investment grade or a banking partner no longer being on the FIL approved list, the FIL Life business will convene a meeting with representatives from Risk, Business Finance, Corporate Treasury and Legal. The attendees will assess an exception to policy, or, in the event of a banking partner, Treasury will suspend deposit placements immediately pending further analysis and guidance from senior management. The FIL Life CEO will sign-off and notify the Board. For fund partners the Asset Range Governance Committee is responsible for determining what, if any, actions should be undertaken where a fund partner is rated below the policy minimum.

A credit risk exposure report is produced on a monthly basis for the FIL Life Oversight Group and submitted to the FIL Life Board quarterly which provides information regarding FIL Life's counterparties, their credit ratings, size of the exposures, limit values and any changes to counterparty credit ratings during the period under review.

An amount of £13,225,825 (before diversification benefit) has been included within the SCR counterparty risk for type 1 exposures (banks and reinsurance counterparties) and £1,773,155 (before diversification benefits) has been included for type 2 exposures.

There have been no material changes in the period to the risks or the measures.

C.4 Liquidity risk

C.4.1 Overview

Solvency II defines¹ liquidity risk as *'the risk that insurance and reinsurance undertakings are unable to realise investments and other assets in order to settle their financial obligations when they fall due.'*

Liquidity risk for FIL Life is that it will encounter difficulties obtaining funds to meet commitments associated with financial and other liabilities. All policyholder assets can be readily liquidated. The liquidity risk for policyholder assets is minimal, as the proceeds will be provided by sale of underlying asset. Any deferment of sale proceeds can be matched by deferring payment to policyholders as per the policy contracts. Detailed investment and disinvestment policies and guidelines are in place and updated periodically.

The majority of FIL Life's capital is held within the Fidelity Institutional Liquidity Fund (the "ILF"). This investment has a rating of Aaa-mf (Moody's) and AAAm (S&P), and is liquid and readily realisable, with same day settlement for sterling instructions placed prior to 1.30 pm London time.

C.4.2 Risk management

FIL Life has a risk appetite to maintain a surplus of liquid resources sufficient at all times to meet any requirements prudently foreseeable.

¹ Article 13 paragraph 30 of the Level 1 Directive.

Liquidity Risk is continually monitored and is reported to senior management in Finance and Workplace Investing management monthly. Forecast of significant liquidity positions are distributed to senior management and the wider business on a weekly basis. Reports are provided regularly to the FIL Life senior management and Oversight committee and to the Board of Directors on a quarterly basis.

There have been no material changes in the period.

C.4.3 Total amount of expected profit included in future premiums

FIL Life has no contractual premiums, so there is zero expected profit.

C.5 Operational risk

C.5.1 Overview

Solvency II defines¹ operational risk as *‘the risk of loss arising from inadequate or failed internal processes, personnel or systems, or from external events;’*

For FIL Life, operational risk is arising from the execution of the Company's business functions. This includes risks arising from people, systems and processes through which the company operates, including financial crime risks, legal risks and external events.

C.5.2 Risk management

FIL Life outsources the majority of its operations to FPM and this arrangement is covered under the IASA as highlighted in section A.1 of this report. The IASA indemnifies FIL Life against operational risks with the exception of fraudulent activity or breach of duty of care / negligence by FIL Life Directors and / or FIL Life Approved persons, or due to those with delegated authority. These risks are managed by the Board on an ongoing basis.

Operational risks arising from service provisions are assessed and monitored on a monthly basis by the FIL Life Oversight group, as delegated by the Board. Operational risks are reported, as with other risks, on a quarterly basis. A holistic view of FIL Life's financial and non-financial risks, including operational risks, is discussed at Board level on a quarterly basis.

In addition, risk tolerances are set for operational risk based on a residual financial impact level. A breach of any of the levels defined will trigger remedial actions.

An amount of £9,300,580 (25% of maintenance expenses) has been included within the SCR operational risk.

C.6 Other material risks

C.6.1 Capital and Funding Risk

Capital and Funding risk is defined as the risk of FIL Life not having sufficient regulatory capital to meet relevant minimum regulatory requirements, with a reasonable margin of safety.

The Company has adopted a Capital Management Policy (CMP), which includes a discretionary buffer above the greater of the Solvency Capital Requirement (SCR) and Own Risk and Solvency Assessment requirements. The Board is responsible for determining the size of the buffer as

appropriate to the circumstances of the Company at the time and any changes anticipated in the future. The discretionary buffer is subject to a quarterly review by the UK Chief Financial Officer (CFO) and an annual review by the Board.

The SCR is estimated daily and presented to Senior Management monthly. A new SCR is calculated quarterly and presented to the Board.

For most of its reinsurance counterparties FIL Life is reliant on their Solvency Capital Ratio's as they are not independently rated. There is therefore a capital risk if one of these counterparties, such as BlackRock were to have a lower Solvency Capital ratio than had been previously advised.

C.6.2 Risk concentrations

Concentration risk can be defined as the overall spread of a Company's assets and outstanding accounts over the number or variety of debtors. The financial and counterparty risks are largely mitigated through legal agreements and are considered above. The main risk from concentration risk is the impact, in terms of resource effort and reputation, should a large fund partner default.

FIL Life's assets can be split into the following categories:

- Balances with credit institutions
- Other debtors

Under Solvency II assets are admissible but appropriate reserves need to be maintained. As noted under counterparty risk, the counterparty exposure is monitored on a daily basis and forms part of the daily estimate of the SCR and free assets. In addition, FHL at UK group-level has set a risk appetite for large settlement transactions which is monitored on a regular basis by the FHL Board.

The concentration risk for each reinsurer is reported monthly to senior management and quarterly to the Board.

The Board accepts that there is some concentration risk with BlackRock Life. This is an accepted business strategy and is reflected in the Company's standard formula credit risk capital requirements. The credit rating of Blackrock Life, together with a strong focus on the level of Assets under Administration forms part of a suite of key risk indicators which are regularly assessed and shared with the Board.

FIL Life mitigates risks through Hannover Rück SE annuity reinsurance and the IASA outsourcing agreement with FPM, as mentioned previously. No derivatives are used as risk mitigation techniques. The reinsurance treaty with Hannover Rück SE is not considered material as the Gross Best Estimate Liabilities (BEL) for this business is only £14.4m. The rating of the counterparty is monitored regularly.

Reinsurance is allowed for in the SCR calculation since it mitigates FIL Life's mortality risk. There is no material allowance for any financial mitigation techniques or future management actions in the SCR calculation.

The reinsurance treaties with the fund partners are not traditional reinsurance treaties in that these are investment contracts only chosen by the policyholder and are used as an investment vehicle. In most respects there is no difference between these investments and any similar investment into for example an OEIC. The investment risk remains at all times with the policyholder and not the Company. Except for a small part of the book, the counterparty risk also lies with the policyholder. For those policies where it is not certain, a reserve is included within the SCR and calculated according to the Delegated Act.

C.6.3 Conduct Risk

Conduct Risk is defined as the risk that actions (or failures to act) by Fidelity and its employees, including FIL Life, have a detrimental impact on customer outcomes, or undermine the integrity of (and public confidence in) financial markets or the financial services industry.

Conduct Risk relates to a wide range of risks, including pricing and costs, disclosures, complaint handling, marketing, data security and privacy, client money, suitability of advice, appropriateness of target markets, product design and management, and interaction with intermediaries and distributors.

Good conduct, embedded throughout the business, results in a number of benefits, including:

- Strengthening of customer trust and loyalty through decision-making that has customer interests at heart
- Products that meet customers' needs and provide simple and transparent pricing structures
- Good behaviour and integrity in market conduct reinforces confidence in the financial system
- Fewer issues, events and complaints, leading to improved customer experience and operational efficiencies
- Positive impact on shareholder value and effectiveness of the organisation

Conduct risk touches every aspect of the FIL Life business and all other Fidelity group companies. By its nature it is behavioural and therefore relies on a culture that ensures that everyone does the right thing all of the time.

Fidelity, including FIL Life, has continually strengthened its culture and focus on client outcomes and always managed conduct risk as an integral part of the business. Conduct risk forms an important element of any assessment of new products and initiatives. The Board is receiving regular risk updates on the topic and monitors the performance of FIL Life and its service providers. Risk appetite metrics are currently being developed.

C.6.4 Strategic Risk

Strategic Risk is defined as the risk of the Company not meeting its strategic business objectives which could affect its long-term positioning and performance.

FIL Life manages a range of strategic risks, including risks relating to clients, pricing, distribution, competition, regulation and infrastructure. It uses risk management tools such as scenario analysis, stress testing and wind-down analysis to understand the scale and impact of each risk and to test implementation plans in place.

The strategy for FIL Life is clearly defined based on a 5-year time horizon. It is underpinned by clearly articulated objectives and supported by qualitative and quantitative measures. Strategic Risk is directly managed by the Board and the CEO of FIL Life. The Board has overall responsibility for issues of strategy and business risk management pertaining to the business activities of FIL Life. The Board approves the strategy and/or material changes in the same and will receive such information so as to monitor performance against the strategic goals of the business.

A strategy day is held every year with the Board and relevant business stakeholders to assess client needs and experience, the competitive environment as well as threats from internal and external market events and how these may impact the current strategy and financial position as assessed through the ORSA process.

C.7 Any other information

C.7.1 Stress and scenario testing

The outcome of stress testing and sensitivity analysis for material events is completed as part of the ORSA and business planning process that was discussed in Section B.3.4. Full details of the stress and scenario testing are given below:

- **Scenario analysis** - The appropriate level of capital is calculated based on the risk profile. For each capital-bearing risk identified in a dedicated workshop with key individuals from the business and supporting functions, a loss scenario will be derived from business and market data. The capital requirement is aggregated assuming no diversification and compared to capital resources.
- **Stress tests** - Stress tests on the forecast result for the next financial year are determined by senior stakeholders and subject matter experts. A loss scenario is developed on the possible likely outcomes of those risks with a financial impact after controls and mitigations have been considered. The loss scenario will be consistent with the standard formula calculation, unless the Board consider that this would not result in the most realistic outcome.

Stress testing assesses the impact on the net revenue and capital surplus. It compares the expected net revenue forecast for the next financial year against a revised forecast based on the various stresses, and calculates a full SCR and risk margin using the stress test assumptions and related outcomes, which are then compared to the expected capital position for the following year. The IASA arrangement with FPM would result in FPM incurring 95% of the net revenue losses in any actual event up to the maximum of the income received from that financial year.

The individual stress tests are combined (after taking into account any diversification benefits where thought appropriate) to create a very extreme stressed result and compared to the internal and regulatory capital requirements.

Although not required by regulation, the ORSA may also incorporate a wind down analysis that is consistent with the FHL wind down assumptions as another means of assessing capital adequacy.

The stress testing projections show that FIL Life will meet its capital requirements in all but the very extreme scenarios which are considered to be beyond the 1:200 confidence interval.

Section D: Valuation for Solvency Purposes

D.1 Assets

D.1.1 Valuation, methodologies and assumptions

FIL Life's assets are primarily those held to back the unit-linked liabilities, with the surplus held as cash or similarly liquid investments. These assets are comparatively straightforward, and are stated at either market value or nominal value (in the case of cash deposits). The methodology for valuing and recognising these assets is therefore not expected to change in the foreseeable future.

Table D.1: Asset holding as at 30 June 2016, as per QRT S.02.01

Classes of material assets	£ 000
Investments (other than assets held for unit-linked funds)	75,815
Assets held for index-linked and unit-linked contracts	5,702,760
Reinsurance recoverable from life excluding health and index-linked and unit-linked	9,421
<i>Of which relates to fixed annuity liabilities</i>	9,421
Reinsurance recoverable from life indexed-linked and unit-linked	17,163,669
<i>Of which relates to inflation-linked annuity liabilities</i>	4,754
<i>Of which relates to unit-linked liabilities</i>	17,158,915
Receivables (trade not insurance)	4,550
Cash and cash equivalents;	11,567
Any other assets, not elsewhere shown	176
Total assets	22,967,958

The valuation methodology and assumptions for these assets, including reasons for aggregation, are summarised below:

Assets held for index-linked and unit-linked contracts

Assets held for unit-linked funds are all forms of publically available collective investment schemes; primarily Undertakings for Collective Investment in Transferable Securities ("UCITS") and are stated at the market value provided by the fund managers.

FPM (for FIL Life) reviews the prices received against agreed tolerances for movements. An SLA is agreed with each fund manager for timeliness and accuracy of pricing data and these are regularly followed up with meetings and questionnaires to assess the quality of the prices and other data received.

In response to adverse events, FIL Life may take a number of actions to protect the interests of policyholders in a fund, for example, suspend trading or pricing, defer dealing or diverge from the stated investment policy. These practices would only be used to the minimum extent possible and FIL life retains the discretion as to whether or not, and if so how, to implement these measures.

Investments: other than assets held for unit-linked funds

These represent listed investments held with quoted liquidity funds. The assets are stated at market value.

Reinsurance recoverable from Life excluding health and index-linked and unit-linked;

This represents the value to FIL Life of the reinsurance treaty with Hannover Rück SE covering FIL Life's fixed annuity liabilities. It has been calculated using consistent methodology and assumptions as the corresponding technical provisions. Full details about the valuation of this asset is provided in Section D.2.

Reinsurance recoverable from Life indexed-linked and unit-linked

This item comprises two assets: the reinsurance recoverable arising from the Hannover Rück SE treaty covering FIL Life's index-linked annuities, and from the reinsurance arrangements with FIL Life's fund partners.

The reinsurance recoverable relating to the Hannover Rück SE treaty covering FIL Life's index linked annuities has also been calculated using a consistent methodology and assumptions as the corresponding annuity technical provisions. Full details about the valuation of this asset is provided in Section D.2.

The reinsurance recoverable relating to the fund partners is the funds under management for those unit-linked policies where the policyholder and/or scheme has chosen to invest with a fund partner, and is stated at market value.

Cash and cash equivalents;

Cash and cash equivalents represent cash at bank and is valued at nominal value or at a directors' valuation, having prudent regard to their realisable value.

Receivables (trade not insurance) and any other assets, not elsewhere shown

Receivables and other assets, such as debtors are included at nominal value or at directors' valuation, having prudent regard to their realisable value.

D.1.2 Reconciliation to financial statements

There are no material differences between the basis, methods and assumptions used for the valuation of assets for solvency purposes and those used in the financial statements. Assets values are the same in both statements.

D.2 Technical provisions

D.2.1 Valuation, methodology and assumptions

The policies written by FIL Life fall into two main categories:

- Index-linked and fixed annuities.
- Unit-linked pensions policies

Within the unit-linked pensions policies there are “Section 32” (“S32”) unit-linked policies, which are non-cancellable. All other unit-linked policies can be cancelled. The S32 policies amount to 8% of unit-linked policies.

These liabilities are summarised in the following table, and their valuation is described in more detail in the sections that follow.

Table D.2: Summary of products and Solvency II results as of 30 June 2016

Product	Line of Business	No. of policies	Gross Best Estimate Liabilities (BEL) (£'000)	Reinsurance Recoverable (£'000)	Net BEL (£'000)	Risk Margin (£'000)	Technical Provisions (£'000)
Linked annuities	Index-linked and unit-linked insurance	406	4,813	4,754	59	106	4,919
Fixed annuities	Other life insurance	650	9,539	9,421	118	211	9,750
Total annuities	n/a	1,056	14,352	14,175	177	317	14,669
Individual pensions	Index-linked and unit-linked insurance	284,676	6,487,570	4,520,086	1,967,484	1,000	6,488,570
Group money purchase pensions	Index-linked and unit-linked insurance	264,365	6,042,102	4,689,054	1,353,048	931	6,043,033
Trustee investment plan	Index-linked and unit-linked insurance	79	10,332,003	7,949,775	2,382,228	1,593	10,333,596
Total unit-linked	Index-linked and unit-linked insurance	549,120	22,861,675	17,158,915	5,702,760	3,524	22,865,199
Total	n/a	550,176	22,876,027	17,173,090	5,702,937	3,841	22,879,868

The key points to note in this valuation are as follows:

Unit-linked Best Estimate Liabilities (BEL)

For the unit-linked liabilities, the BEL (and the reinsurance recoverable asset) is the funds under management, stated at the value of number of units allocated to each policyholder times the quoted price (the market price).

Annuity BEL

For the annuity liabilities, the BEL and the reinsurance recoverable asset have been valued in full, using a per-policy, cash flow projection methodology and using best estimate assumptions for mortality/longevity. No allowance has been made for the matching adjustment, volatility adjustment or the transitional measure on interest rates. Nor is an allowance made for expenses since the administration is performed by Hannover Rück SE. FIL Life's assets include a corresponding Reinsurance Recoverable in respect of the Hannover Rück SE reinsurance. This differs from the gross BEL only in the allowance for Hannover Rück SE to default. This allowance is based on industry standard counterparty default assumptions.

Risk margin

The risk margin component of the liabilities reflects the cost of holding capital against current and future non-market risk capital requirements. The risk margin is calculated by forecasting each future (non-market) SCR for the lifetime of the liabilities, applying a 6% cost of capital, and discounting the result using the relevant risk-free interest rate.

Unit-linked liabilities: Background

FIL Life's liabilities are overwhelmingly unit-linked pension policies held by individuals and institutional clients.

Approximately 75% of FIL Life's unit-linked liabilities are invested in the funds of other insurance companies, known as fund partners, via reinsurance treaties. These are regulated insurance companies domiciled in the UK and overseen by the PRA. The most significant exposures were to BlackRock, Legal & General and Schroders. In the unlikely event of a fund partner failing to honour its obligations under these reinsurance treaties, any loss would be passed onto policyholders under the terms of the policy with the exception of a subset of policies written prior to 2008 where there is less certainty and for which FIL Life holds reserves.

Under Solvency II, the Technical Provisions are only required to reflect the current insurance liabilities, and not any future insurance liabilities. Since future contributions on pensions policies are at the discretion of the policyholder, these are considered to be new insurance business and are not included when valuing the current insurance liabilities. Similarly, FIL Life is required to value the liabilities until the first point at which FIL Life could close the contract. Under the policy terms, FIL Life is able to close the contract and return the assets to policyholders within typically 3-12 months, although it is extremely unlikely that these clauses would ever be activated. The only exception to this is the "Section 32" (S32) unit-linked policies where contracts are assumed to continue until the planned

retirement of the policyholder, subject to the mortality and policyholders choosing to transfer their investments elsewhere. This is important for the calculation of the risk margin, which requires us to understand how long FIL Life's policies will remain in force.

Unit-linked liabilities: BEL and Reinsurance Recoverable

For the unit-linked liabilities, the BEL (gross of reinsurance) is the market value of the funds under management. The reinsurance recoverable for the policies invested with fund partners is also the market value of the funds under management.

Annuity liabilities: Background

FIL Life has a small portfolio of GBP denominated single and joint life annuity policies, all of which are currently in-payment. No new policies have been written since July 2010. The payments on some of these policies are linked to inflation (either RPI or LPI), with the remainder either having fixed increases or no increases.

The entire portfolio is fully reinsured to, and administered by, Hannover Life Reassurance (U.K.) Ltd ("Hannover Rück SE").

Annuity liabilities: BEL and Reinsurance Recoverable

The BEL for the annuity liabilities has been calculated using a per-policy, cash flow projection methodology (where the projection continues until the policyholder reaches age 120), and using best estimate assumptions for mortality.

The main assumptions used in the valuation of these liabilities are as follows:

- The discount rates to be used are those provided by the European Insurance and Occupational Pensions Authority (EIOPA) as at 30 June 2016. No adjustment has been made for any of the matching adjustment, volatility adjustment, or the transitional measure on risk-free interest rates.
- Mortality is the only demographic assumption relevant to the annuity BEL. This assumption can be decomposed into the base rates (i.e. current mortality) and projected longevity improvements. The assumptions are as follows:
 - The proposed base mortality assumptions are 100% of the PNMA00 table for males and 100% of the PNFA00 table for females.
 - The longevity improvements assumptions are the 2013 Continuous Mortality Investigation (CMI) core mortality projections model with a 2.00% and 1.75% long term rate of mortality improvement for males and females respectively. All parameters are otherwise as per the "Core" parameterisation.

The corresponding Reinsurance Recoverable asset for these liabilities has been calculated in an identical manner and using the same assumptions, with the addition that each reinsurance cashflow

includes an allowance for the cumulative probability of default, and loss-given-default, for Hannover Rück SE. The probability of default assumption is based on those provided by EIOPA for use within the matching adjustment calculations. The loss-given-default is assumed to be 50% as per the requirements of the standard formula counterparty default calculation¹.

Risk Margin

The risk margin for the annuity and unit-linked liabilities is calculated as one.

In general, the risk margin can be calculated by forecasting each future (non-market) SCR for the lifetime of the policies in question, applying a 6% cost of capital, and discounting the result using the relevant risk-free interest rate.

As noted earlier in this section, the majority of FIL Life's unit-linked policies have a contract boundary of less than 12 months. For these policies the risk margin is 6% of the current non-market SCR, discounted back by one year using the EIOPA prescribed risk-free rates.

For the remaining policies, the two main non-market SCRs will be counterparty and operational risks. The calculation of the future SCRs for these two risks can be summarised as follows:

- The future counterparty risk on unit-linked liabilities is calculated by projecting the Assets under Administration for those policies with exposure to counterparty default risk and which cannot be closed by FIL Life, and then applying a fixed ratio based on the current Assets under Administration for policies with counterparty default risk compared against the current counterparty default risk SCR.
- The future operational risk is calculated by projecting the future Assets under Administration for FIL Life's unit-linked liabilities (which will predominantly be S32 policies after a year), and then assuming the current level of operational risk runs-off accordingly.

The future overall SCR is found by aggregating the future component SCRs using the Standard Formula aggregation methodology. The 6% cost of capital assumptions specified in the Solvency II regulations is then applied to each future SCR, before being discounted back to the valuation date using the prescribed risk-free discount rates and aggregated to produce the risk margin. This approach, of estimating each individual non-market capital requirement for each future point in time and then applying the standard formula aggregation methodology, is consistent with "Method 1" described in Guideline 62 of the EIOPA Guidelines on the Valuation of Technical Provisions.

D.2.2 Reinsurance recoverables and SPVs

There are no Special Purpose Vehicles (SPVs).

FIL Life has reinsurance arrangements covering both the unit-linked and annuity liabilities. In both cases, the Reinsurance Recoverable asset is valued using assumptions and methodology that are

¹ Article 42 of the Level 2 Delegated Acts

identical to the corresponding BEL, with the exception of any counterparty default assumptions. Please refer to Section D.2.1 above for details of the calculation.

D.2.3 Material uncertainties

There are no material approximations used in the calculation of the BEL, risk margin or in the reinsurance recoverable.

D.2.4 Simplified methods

The main points to note with regard to FIL Life's valuation methodology are as follows:

- For the unit-linked liabilities no credit is taken for the present value of future charges expected to be earned.
- For the reinsured unit-linked liabilities, the (best estimate) reinsurance recoverable asset makes no allowance for the expected reinsurance default.

The methodology for calculating the risk margin is a simplification in line with Article 58 of the Level 2 Delegated Acts Method 1 described in the Level 3 Guidance on Technical Provisions.

Excluding the assumptions underlying the projection of the risk margin, the only discretionary assumptions in FIL Life's valuation are the mortality and counterparty default assumptions relating to the annuity portfolio. Both have been set in accordance with industry standard assumptions.

No calculation has been made for the Value In Force ("VIF") of the business as due to the operational aspects of FIL Life future net income after applying the various risk and stress test to the future income would make little impact to the overall reserves.

D.2.5 Reconciliation to financial statements

There are no material differences between the basis, methods and assumptions used for the valuation for solvency purposes and those used in the financial statements. Assets and liability values are the same in both.

D.3 Other liabilities

D.3.1 Valuation, methodology and assumptions

Other financial liabilities and payables are £39,593,420. Other financial liabilities and payables, such as premiums received in advance and general creditors are included at expected settlement value.

D.3.2 Reconciliation to financial statements

There are no material differences between the basis, methods and assumptions used for the valuation for solvency purposes and those used in the financial statements. Assets and liability values are the same in both statements.

D.4 Any other information

There is no other material information regarding the valuation of assets and liabilities.

Section E: Capital Management

E.1 Own funds

E.1.1 Summary of managing own funds

The own funds are managed to be in a "risk free" environment, such that they have low liquidity and market risk. FIL Life manage to this objective by keeping the own funds that are not used on a day to day basis in the Fidelity Institutional Liquidity Fund (ILF), which is AAA rated. Funds maintained outside of the ILF are placed with approved Fidelity counterparties.

E.1.2 Breakdown of Own Funds

Table E1: Breakdown of Solvency II own funds as at 30 June 2016

	June 2016 £ 000	June 2015 £ 000
Ordinary shares of £1 each, issued and full paid up	12,000	12,000
Capital contribution	13,000	13,000
Distributable reserves	10,507	8,825
Net shareholder assets	35,507	33,825

All the own funds are considered as Tier 1 capital in accordance with the guidelines on loss absorption and repayment of capital and dividends.

During the year to June 2015 an additional £10m was received as a capital contribution from the parent company, FIL Ltd. This was to cover the change in capital requirements for default funds introduced in April 2015.

E.1.3 Reconciliation to financial statements

The financial statements are prepared under UK GAAP (FRS 102 & FRS 103). Under FRS 103 the unit-linked pension products are considered asset management business and therefore the risk margin on this business does not go through the statutory profit and loss account.

There are no other material differences between the basis, methods and assumptions regarding the valuation of own funds used for the valuation for solvency purposes and those used in the financial statements.

<i>Reconciliation of own funds</i>	£ 000
Own funds per financial statements	39,031
Less: unit-linked pensions risk margin	(3,524)
Own funds per QRTs	35,507

There are no ancillary own funds and no amounts are deducted from own funds.

FIL Life does not disclose any additional ratios to those included in template S.23.01.

FIL Life has no subordinated debt and there are no restrictions or ring-fenced funds.

E.1.4 Expected developments in own funds

FIL Life currently has no plans to issue, repay or otherwise change its own funds.

E.2 Solvency Capital Requirement (SCR) and Minimum Capital Requirement (MCR)

E.2.1 Solvency Capital Requirement (SCR)

The SCR has been calculated in accordance with the methodology specified under the Standard Formula, which involves applying a series of prescribed stress tests. FIL Life does not use any simplified calculations for the SCR

The SCR components are as follows:

Table E.2. Solvency Capital requirements as at 30 June 2016

SCR module	June 2016 £'000
SCR Counterparty risk	14,355
SCR Operational risk	9,301
SCR Market risk	302
SCR Life risk	34
Total SCR	23,992

There are no undertaking-specific parameters for the SCR components.

There are no regulatory capital add-ons applied and the Solvency Capital Requirement is still subject to supervisory assessment.

E.2.2 Minimum Capital Requirement (MCR)

The MCR is £ 10.8m. The calculation of the MCR is purely formula based as dictated by the EIOPA Solvency II requirements and is defined as follows:

- i. The higher of €3.7m equivalent and;
- ii. Lower of iii) and 45% of SCR
- iii. Higher of 0.5% of the non-reinsured assets and 25% of the SCR

In practice, for FIL Life the applicable requirement from this formula is the 45% of SCR. This is expected to remain the case for the foreseeable future.

E.3 Use of the duration-based equity risk sub-module in the calculation of the SCR

FIL Life does not use the duration-based equity sub-module, and this section is not relevant for FIL Life.

E.4 Differences between the standard formula and any internal model used

FIL Life does not use an internal model and therefore this section is not relevant.

E.5 Non-compliance with the MCR and non-compliance with the SCR

FIL Life monitors the compliance with the MCR and SCR on a regular basis. This monitoring consists of a daily calculation (which excludes the pre 2008 revaluation) on movements in cash and a recalculation of significant debtors positions on a quarterly basis.

There have been no periods of non-compliance with either the MCR or SCR and there is no reasonable foreseeable risk of non-compliance with the MCR or SCR in the future.

E.6 Any other information

Certain regulatory reporting templates are attached to this report as supplementary information.

There is no other material information regarding the capital management of the insurance and reinsurance undertaking.

Application	Solvency II Pillar III Pan European
Application version	Final Report Taxonomy 2.0.1B
Category	SoloAnnual
Template	S.05.01.01: Premiums, claims and expenses by line of business
Entity	UK: FIL Life Insurance Limited
Reporting Cycle	FIL - Annual Return: FIL Life Insurance Limited
Status	Completed

Line of Business for: life insurance obligations						Life reinsurance obligations		Total
Health insurance	Insurance with profit participation	Index-linked and unit-linked insurance	Other life insurance	Annuities stemming from non-life insurance contracts and relating to health insurance obligations	Annuities stemming from non-life insurance contracts and relating to insurance obligations other than health insurance obligations	Health reinsurance	Life reinsurance	
C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0300

Premiums written								
Gross	R1410		3,656,322,570.00					3,656,322,570.00
Reinsurers' share	R1420		2,774,472,892.00					2,774,472,892.00
Net	R1500		881,849,678.00					881,849,678.00

Premiums earned								
Gross	R1510		3,656,322,570.00					3,656,322,570.00
Reinsurers' share	R1520		2,774,472,892.00					2,774,472,892.00
Net	R1600		881,849,678.00					881,849,678.00

Claims incurred								
Gross	R1610		2,543,635,631.00	325,119.00				2,543,960,750.00
Reinsurers' share	R1620		1,820,696,699.00	325,119.00				1,821,021,818.00
Net	R1700		722,938,932.00	0.00				722,938,932.00

Changes in other technical provisions								
Gross	R1710		2,052,803,224.00	962,772.00				2,053,765,996.00
Reinsurers' share	R1720		1,833,721,251.00	962,772.00				1,834,684,023.00
Net	R1800		219,081,973.00	0.00				219,081,973.00

Expenses incurred	R1900		36,943,980.00					36,943,980.00
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Administrative expenses								
Gross	R1910		36,943,980.00					36,943,980.00
Reinsurers' share	R1920							
Net	R2000		36,943,980.00					36,943,980.00

Investment management expenses								
Gross	R2010							
Reinsurers' share	R2020							
Net	R2100							

Claims management expenses								
Gross	R2110							
Reinsurers' share	R2120							
Net	R2200							

Acquisition expenses								
Gross	R2210							
Reinsurers' share	R2220							
Net	R2300							

Overhead expenses								
Gross	R2310							
Reinsurers' share	R2320							
Net	R2400							

Other expenses	R2500							
Total expenses	R2600							36,943,980.00

Total amount of surrenders	R2700		2,527,324,375.00					
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Application	Solvency II Pillar III Pan European
Application version	Final Report Taxonomy 2.0.1B
Category	SoloAnnual
Template	S.05.02.01: Premiums, claims and expenses by country
Entity	UK: FIL Life Insurance Limited
Reporting Cycle	FILI - Annual Return: FIL Life Insurance Limited
Status	Completed

Country	R0010A		
	Home Country	Top 5 countries (by amount of gross premiums written) - non-life obligations	Total Top 5 and home country
	C0080	C0090	C0140
Premiums written			
Gross - Direct Business	R0110		0.00
Gross - Proportional reinsurance accepted	R0120		0.00
Gross - Non-proportional reinsurance accepted	R0130		0.00
Reinsurers' share	R0140		0.00
Net	R0200		0.00
Premiums earned			
Gross - Direct Business	R0210		0.00
Gross - Proportional reinsurance accepted	R0220		0.00
Gross - Non-proportional reinsurance accepted	R0230		0.00
Reinsurers' share	R0240		0.00
Net	R0300		0.00
Claims incurred			
Gross - Direct Business	R0310		0.00
Gross - Proportional reinsurance accepted	R0320		0.00
Gross - Non-proportional reinsurance accepted	R0330		0.00
Reinsurers' share	R0340		0.00
Net	R0400		0.00
Changes in other technical provisions			
Gross - Direct Business	R0410		0.00
Gross - Proportional reinsurance accepted	R0420		0.00
Gross - Non- proportional reinsurance accepted	R0430		0.00
Reinsurers' share	R0440		0.00
Net	R0500		0.00
Expenses incurred	R0550		0.00
Other expenses	R1200		
Total expenses	R1300		0.00

Country	R0010B		
	Home Country	Top 5 countries (by amount of gross premiums written) - life obligations	Total Top 5 and home country
	C0220	C0230	C0280
Premiums written			
Gross	R1410	3,656,322,570.00	3,656,322,570.00
Reinsurers' share	R1420	2,774,472,892.00	2,774,472,892.00
Net	R1500	881,849,678.00	881,849,678.00
Premiums earned			
Gross	R1510	3,656,322,570.00	3,656,322,570.00
Reinsurers' share	R1520	2,774,472,892.00	2,774,472,892.00
Net	R1600	881,849,678.00	881,849,678.00
Claims incurred			
Gross	R1610	2,543,960,750.00	2,543,960,750.00
Reinsurers' share	R1620	1,821,021,818.00	1,821,021,818.00
Net	R1700	722,938,932.00	722,938,932.00
Changes in other technical provisions			
Gross	R1710	2,053,765,996.00	2,053,765,996.00
Reinsurers' share	R1720	1,834,684,023.00	1,834,684,023.00
Net	R1800	219,081,973.00	219,081,973.00
Expenses incurred	R1900	36,943,980.00	36,943,980.00
Other expenses	R2500		
Total expenses	R2600		36,943,980.00

Application	Solvency II Pillar III Pan European
Application version	Final Report Taxonomy 2.0.1B
Category	SoloAnnual
Template	S.23.01.01: Own funds
Entity	UK: FIL Life Insurance Limited
Reporting Cycle	FIL - Annual Return: FIL Life Insurance Limited
Status	Completed

		Total C0010	Tier 1 - unrestricted C0020	Tier 1 - restricted C0030	Tier 2 C0040	Tier 3 C0050
Basic own funds before deduction for participations in other financial sector as foreseen in article 68						
Ordinary share capital (gross of own shares)	R0010	12,000,000.00	12,000,000.00			
Share premium account related to ordinary share capital	R0030					
Initial funds, members' contributions or the equivalent basic own - fund item for mutual and mutual-	R0040	13,000,000.00	13,000,000.00			
Subordinated mutual member accounts	R0050					
Surplus funds	R0070					
Preference shares	R0090					
Share premium account related to preference shares	R0110					
Reconciliation reserve	R0130	10,507,067.00	10,507,067.00			
Subordinated liabilities	R0140					
An amount equal to the value of net deferred tax assets	R0160					
Other own fund items approved by the supervisory authority as basic own funds not specified above	R0180					
Own funds from the financial statements that should not be represented by the reconciliation						
Own funds from the financial statements that should not be represented by the reconciliation reserve	R0220					
Deductions						
Deductions for participations in financial and credit institutions	R0230					
Total basic own funds after deductions	R0290	35,507,067.00	35,507,067.00			
Ancillary own funds						
Unpaid and uncalled ordinary share capital callable on demand	R0300					
Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for	R0310					
Unpaid and uncalled preference shares callable on demand	R0320					
A legally binding commitment to subscribe and pay for subordinated liabilities on demand	R0330					
Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC	R0340					
Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC	R0350					
Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0360					
Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive	R0370					
Other ancillary own funds	R0390					
Total ancillary own funds	R0400					
Available and eligible own funds						
Total available own funds to meet the SCR	R0500	35,507,067.00	35,507,067.00			
Total available own funds to meet the MCR	R0510	35,507,067.00	35,507,067.00			
Total eligible own funds to meet the SCR	R0540	35,507,067.00	35,507,067.00	0.00	0.00	0.00
Total eligible own funds to meet the MCR	R0550	35,507,067.00	35,507,067.00	0.00	0.00	
SCR	R0580	23,992,064.00				
MCR	R0600	10,796,429.00				
Ratio of Eligible own funds to SCR	R0620	147.9951%				
Ratio of Eligible own funds to MCR	R0640	328.8779%				
		C0060				
Reconciliation reserve						
Excess of assets over liabilities	R0700	35,507,067.00				
Own shares (held directly and indirectly)	R0710					
Foreseeable dividends, distributions and charges	R0720					
Other basic own fund items	R0730	25,000,000.00				
Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring	R0740					
Reconciliation reserve	R0760	10,507,067.00				
Expected profits						
Expected profits included in future premiums (EPIFP) - Life business	R0770					
Expected profits included in future premiums (EPIFP) - Non- life business	R0780					
Total Expected profits included in future premiums (EPIFP)	R0790					

Application	Solvency II Pillar III Pan European
Application version	Final Report Taxonomy 2.0.1B
Category	SoloAnnual
Template	S.25.01.01: Solvency Capital Requirement - for undertakings on Standard Formula
Entity	UK: FIL Life Insurance Limited
Reporting Cycle	FILI - Annual Return: FIL Life Insurance Limited
Status	Completed

Article 112 **Z0010** 2 - Regular reporting

		Net solvency capital requirement	Gross solvency capital requirement	Allocation from adjustments due to RFF and Matching adjustments portfolios
		C0030	C0040	C0050
Market risk	R0010	306,862.00	1,343,635.00	
Counterparty default risk	R0020	14,602,866.00	14,602,866.00	
Life underwriting risk	R0030	34,889.00	1,484,608.00	
Health underwriting risk	R0040			
Non-life underwriting risk	R0050			
Diversification	R0060	-253,133.00	-2,739,625.00	
Intangible asset risk	R0070			

Basic Solvency Capital Requirement **R0100** 14,691,484.00 14,691,484.00

Calculation of Solvency Capital Requirement

		C0100
Adjustment due to RFF/MAP nSCR aggregation	R0120	
Operational risk	R0130	9,300,580.00
Loss-absorbing capacity of technical provisions	R0140	
Loss-absorbing capacity of deferred taxes	R0150	
Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC	R0160	

Solvency Capital Requirement excluding capital add-on **R0200** 23,992,064.00

Capital add-on already set **R0210**

Solvency capital requirement **R0220** 23,992,064.00

Other information on SCR

Capital requirement for duration-based equity risk sub-module	R0400	
Total amount of Notional Solvency Capital Requirements for remaining part	R0410	
Total amount of Notional Solvency Capital Requirements for ring fenced funds	R0420	
Total amount of Notional Solvency Capital Requirements for matching adjustment portfolios	R0430	
Diversification effects due to RFF nSCR aggregation for article 304	R0440	
Method used to calculate the adjustment due to RFF/MAP nSCR aggregation	R0450	
Net future discretionary benefits	R0460	

Application	Solvency II Pillar III Pan European
Application version	Final Report Taxonomy 2.0.1B
Category	SoloAnnual
Template	S.28.01.01: Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity
Entity	UK: FIL Life Insurance Limited
Reporting Cycle	FILI - Annual Return: FIL Life Insurance Limited
Status	Completed

		C0010
Linear formula component for non-life insurance and reinsurance obligations		
<i>MCRNL Result</i>	<i>R0010</i>	

		Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 months
		C0020	C0030
Medical expense insurance and proportional reinsurance	R0020		
Income protection insurance and proportional reinsurance	R0030		
Workers' compensation insurance and proportional reinsurance	R0040		
Motor vehicle liability insurance and proportional reinsurance	R0050		
Other motor insurance and proportional reinsurance	R0060		
Marine, aviation and transport insurance and proportional reinsurance	R0070		
Fire and other damage to property insurance and proportional reinsurance	R0080		
General liability insurance and proportional reinsurance	R0090		
Credit and suretyship insurance and proportional reinsurance	R0100		
Legal expenses insurance and proportional reinsurance	R0110		
Assistance and proportional reinsurance	R0120		
Miscellaneous financial loss insurance and proportional reinsurance	R0130		
Non-proportional health reinsurance	R0140		
Non-proportional casualty reinsurance	R0150		
Non-proportional marine, aviation and transport reinsurance	R0160		
Non-proportional property reinsurance	R0170		

		C0040
Linear formula component for life insurance and reinsurance obligations		
<i>MCRL Result</i>	<i>R0200</i>	39,948,147.00

		Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) total capital at risk
		C0050	C0060
Obligations with profit participation - guaranteed benefits	R0210		
Obligations with profit participation - future discretionary benefits	R0220		
Index-linked and unit-linked insurance obligations	R0230	5,706,347,524.00	
Other life (re)insurance and health (re)insurance obligations	R0240	176,853.00	
<i>Total capital at risk for all life (re)insurance obligations</i>	<i>R0250</i>		

		C0070
Overall MCR calculation		
<i>Linear MCR</i>	<i>R0300</i>	39,948,147.00
SCR	R0310	23,992,064.00
MCR cap	R0320	10,796,429.00
MCR floor	R0330	5,998,016.00
<i>Combined MCR</i>	<i>R0340</i>	10,796,429.00
Absolute floor of the MCR	R0350	2,657,340.00

		C0070
<i>Minimum Capital Requirement</i>	<i>R0400</i>	10,796,429.00